



OFFICE OF DIRECTOR SECONDARY EDUCATION HARYANA PANCHKULA

Order No. 10/17-2015 Ad(4)

Dated, Panchkula the 2/3/17

A copy of letter 6/3/2017-6GC dated 03.02.2017 from Chief Minister's Grievance Redressal Cell, Haryana Government regarding marking of complaints/grievance forwarded from CM Grievances Portal (CM Window) is forwarded to the following for information and necessary action:-

1. Director Elementary Education Haryana, Panchkula.
2. Director SCERT Haryana, Gurgaon.
3. All DIET's in the State.
4. All District Education Officer's in the State.
5. All District Elementary Education Officer's in the State.
6. All the Headquarter Officers.
7. Assistant Director Grievances Cell (HQ).
8. Technology Officer (I.T. Cell).
9. Registrar Education (Secondary).
10. All the Superintendent (HQ).
11. Superintendent Admn. (Pry.)
12. PA/DSE.
13. PA/ Additional Director Admn.-I & II.
14. All Assistants working in Admn. Branch.

Notification on website

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Pragati

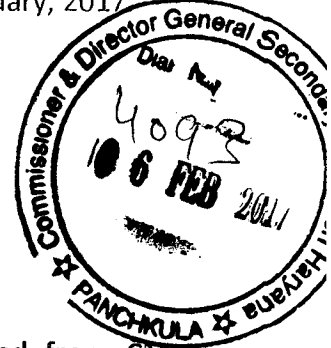
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SUPERINTENDENT ADMN.
for DIRECTOR SECONDARY EDUCATION
HARYANA PANCHKULA
28/2/17

No. 6/3/2017-6GC
Haryana Government
Chief Minister Grievance Redressal Cell

Chandigarh, Dated 3 February, 2017

To,

1. All Administrative Secretaries to Government, Haryana.
2. All Head of Departments in the State.
3. All Deputy Commissioners in the State.



PA/DSC

Subject :- Regarding marking of complaints/grievance forwarded from CM Grievances Portal (CM Window)

Sir/Madam,

I am directed to invite your attention to this office letter No. 2/4/2015/5CMGRC/12, dated 14.05.2015 and 10.06.2015 on the subject mentioned above vide which it was instructed that the complaint against an official of Group-III & IV whenever received should be examined at two levels above of the said official and the complaints against an official/ officer of Group II & I should be examined at one level above the said officials/ officers.

2. It has come to the notice that the problem of marking the grievances to the level of the delinquent itself has not stopped yet despite repeated directions. Hon'ble Chief Minister expressed grave concerns about this trend and desired that officials/ officers at all levels be warned about the strictest action would be initiated in cases such a deliberate mistake is repeated henceforth.

3. It is, therefore, again requested to ensure the strict compliance of these instructions at all levels.

This may be taken at top-priority.

Yours faithfully,

Bhupinder Nath
Under Secretary to Government, Haryana,
Chief Minister's Grievance Redressal Cell.

2/2/17

06.02.17

07.02.17

S. Admn

7/2/17