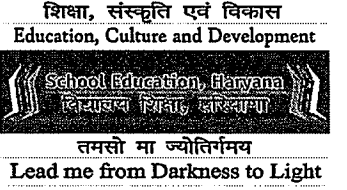




GOVERNMENT OF HARYANA / हरियाणा सरकार
Directorate School Education
विद्यालय शिक्षा निदेशालय



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SUGAM SAMPARK PORTAL

**A GRIEVANCE REDRESSAL MECHANISM FOR EMPLOYEES OF
 SCHOOL EDUCATION DEPARTMENT, HARYANA**

Para 9 (xvii) of Transfer Policy provides for a grievance redressal form for the teachers aggrieved on one account or other in matters of transfers. This grievance redressal form is already available in the form of Sugam Sampark Portal. (URL is <http://dsehry.in/sh/>)

Teachers can use it by filing their grievances under specific category and specific sub category provided therein.

1. Specific Category:

Grievance for transfers of PPL/TGT/C&V

1.1 Specific sub categories:

- i) Merit violation.
- ii) Non-Core posts teachers transferred unwillingly.
- iii) Transferred to non-opted school whereas the opted vacancies remained vacant.
- iv) Data updation issues/discrepancies.
- v) On road cases.
- vi) Unwilling transfer of protected category under Para 9 (i) and 9 (ii).
- vii) Aggrieved due to anywhere in State posting.

2. Specific Category:

Complaints of intentional wrongful gain of MIS by filling in wrong data.

2.1 Sub Categories:

- i) Couple wrong points.
- ii) Debilitating diseases wrong points
- iii) Academic result, wrong points
- iv) Regular service shown wrongly as contractor/adhoc service
- v) Hidden from system due to in-complete MIS profile
- vi) Transfer of retired/suspended/death case

Complaints are OTP protected.

Cell 7/9/17
 (Virender Singh, HCS)
 Joint Secretary to Govt. Haryana
 School Education Department
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