

Amendments/Clarifications in the RFP Document regarding Comprehensive Annual Maintenance Contract (CAMC) for Haryana Edusat Network on the basis of Pre Bid Meeting held on 26/08/2013 at UTKARSH Society at Panchkula.

Sr. No.	Name of the party raising the query.	Query	Reply/ Clarification/Amendment in RFP Document
1.	Infinium (India) Ltd.	Online System for the Complaint registration etc.	Any online system for complaint redressal having features as per clause no. 3.6 of the RFP Document.
2.	Infinium (India) Ltd.	The warrantee mentioned in clause no. 4.7 is onsite or Carry-in.	The Word ‘warrantee’ mentioned in the RFP document is to be treated as ‘ON SITE WARRANTEE’.
3.	Infinium (India) Ltd.	If any spares/subsystem as mentioned in ‘Annexure –C’ is not available in the market or the OEM has discontinued the product what will happen in that scenario.	Rates for the spares/subsystem have to be quoted as per annexure-C. If in case the any spare/subsystem is not available in the market or the OEM has discontinued the product then the equivalent/better product having specifications of the existing spare/subsystem & which is easily integrated in the system without escalating the compatibility issues with any other existing spares/subsystem can be quoted.
4.	HCL Comnet Ltd.	The batteries are consumable items are bidder suppose to quote the rates of batteries for UPS.	Following amendment are made in the Annexure-C (1,2 &3) on page no. 28 at Sr. No. 33,on page no. 29 at Sr. No. 12,on page no. 31 at sr. no. 17. Batteries for UPS (SMF Type 12 Volts 100 AH) with 18 month full warrantee :- a. New Purchase:- b. Under Buy Back:-
5.	Hughes	The financial bid for upgradation of technology at ‘Annexure –E’, the clarification for CAMC charges for third Year should be specifically clarified that CAMC charges quoted for the third year are for the rest of the equipments and not for the equipments under warrantee.	The clarification to the query is mentioned below:- CAMC charges quoted are for the rest of the equipments and not for the equipments under warrantee. However, all the equipments will remain under CAMC. The same will be done in Annexure-E at Sr. No. 1,2 & 3 under column heading “Amount for the Third Year” .

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6.	Hughes	The time duration for the upgradation work as mentioned in clause no. 4.9 of the RFP is very less. Please extend the time to 90 days.	<p>The amended clause no 4.9 may be read as follows:-</p> <p>The execution time for the ‘Technology Upgradation process’ is 90 Days. Bidder shall complete all the activities related to Technology Upgradation within 90 days from the date of award of work. However, the HUB system has to be upgraded within seven days.</p>
7.	Hughes	The payment terms mentioned as per clause no. 5.6 (a) & (b) will escalate the cost of upgradation so the payment terms should be changed to 90% payment after delivery and remaining 10 % after installation & commissioning.	<p>The amended clause no. 5.6 may be read as follows:-</p> <p>In case of Technology Upgradation option, the payment of the supplied equipments (including supply, I&C , Integration) will be done to the bidder in following manner:-</p> <p>a) ‘40 % payment of the final accepted amount against amount quoted at Sr. No. 1,2 & 3 of ‘Annexure-D’ will be made on prorata basis on production of bills after the delivery of equipments on respective locations along with submission of ‘Proof of Successful Delivery’ duly certified from Nodal Officer of UTKARSH Society, against submission of PBG of equivalent amount issued by a nationalized bank valid for One Year.</p> <p>b) ‘30 % payment of the final accepted amount against amount quoted at Sr. No. 1,2 & 3 of ‘Annexure-D’ will be made on prorata basis on production of bills after the successful installation, commissioning and integration of the supplied equipments on the production of satisfactory I&C, Acceptance Report. I&C, Acceptance Reports must be duly verified from Nodal Officer of UTKARSH Society, against submission of PBG of equivalent amount issued by a nationalized bank valid for One Year.</p> <p>c) Remaining 30 % payment of the final accepted amount against amount quoted at Sr. No. 1,2 & 3 of ‘Annexure-D’ will be made on prorata basis on production of bills after six months from the date of ‘successful commissioning & integration’ after observing the proper functioning of supplied equipments & upgraded technology to the satisfaction of UTKARSH Society, Panchkula.</p>

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8.	Hughes	The PBG mentioned as per clause no. 7.2 i.e. @ 20% should be decreased to 10 % .	<p>The amended clause no. 7.2 may be read as follows:-</p> <p>In case of ‘Technology Upgradation Option’ in addition to above mentioned PBG for CAMC (i.e. 5 % of the ‘total contract value of CAMC’), the Bidder shall also furnish a Performance Bank Guarantee (PBG) @ ‘10% of the final accepted amount against amount quoted at Sr. No. 1,2 & 3 of ‘Annexure-D’ under Technology Upgradation option’ by way of irrevocable and unconditional Bank Guarantee issued by nationalized bank in favour of ‘UTKARSH Society, Panchkula’ within 7 (Seven) days of the notification of “Award of Work”. The duration of PBG will be atleast 39 months to ensure the proper services by the bidder during warrantee period.</p>
9.	All Bidders	The Taxes & Octori can change over a period of time so the quotation should be invited with Tax & Octori component shown separately.	The bidders have to quote the price inclusive of all type of Taxes & Octroi, however in case of escalation /de-escalation of Taxes & Octroi over a period of time the Taxes & Octroi as per actual prevailing at the time of processing of bills will be paid to the bidder.
10.	All Bidders	The Demonstration of upgraded technology should also be allowed on any other network apart from Similar Edusat Network.	<p>The amended clause at 4.5 may be read as follows:-</p> <p>Bidders shall demonstrate the ‘functioning of similar Upgraded Technology’ on a running similar Edusat Network or any other network to the committee of UTKARSH Society. Concerned bidder shall arrange the demonstration (including necessary permissions) at his own cost. However, UTKARSH Society will arrange the conveyance, boarding & lodging etc. for committee members of UTKARSH Society, Panchkula.</p> <p>Bidder shall give above said demonstration after the Pre Bid Meeting but well before the last date of the submission of bids. Suitable Date & Time for demonstration will be fixed by the UTKARSH Society, Panchkula after consulting with the concerned bidder.</p>
11.	UTKARSH Society	PBG issuing authority	All the PBGs must be issued by Nationalized bank.
12.	UTKARSH Society	Issue related to financial Bids	The amended Annexures A, B, D & E may be read follows:- the Amount quoted for CAMC/Technology upgradation of SITs should be unit rate (i.e. Amount quoted should be for one SIT)

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