

BID SUBMISSION SCHEDULE

SR.NO.	Activity	Date	Venue
1	Bid submission	5 th Jan, 2012, 3.00 pm	IT Cell, 5 th Floor, Shiksha Sadan, Sector-5, Panchkula
2	Opening of Technical Bids	5 th Jan, 2012, 3.30 pm	

Note: - Reply of queries are available on pages from 2 to 22.

Corrigendum / Clarification of Queries raised during Pre-bid meeting for Selection of the agency for providing ICT Services to the Department of School Education, Haryana held on 20.12.2011 at UTKARSH Society, Sector-2, Panchkula.

Reference No.: **3/10-2011 CEC (1) Computer Education**

Dated: **30.12.2011**

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
1.	General		We request the Authority to clarify whether this project comes under purview of Contract labour laws, which requires license/permission from HRD (central/state govt.)?	Performa –III indicating pre qualification eligibility criteria is self explanatory. No further clarification required.
2.	General		1. As per the tender document the bidder has to bid for 2622 schools and the bidder will be awarded either 2 zones or 1 single zone. This process will not give a realistic pricing. We request the department to reconsider this and allow the bidders to bid zone wise which will give a realistic picture to the department and also to the bidders.	Not agreeable
3.	General		We request the department to provide the list of number of students class wise and zone wise and as well as list of schools zone wise so that the bidder can budget for cluster level coordinators	The Zone/District wise list of Number of School, Student Strength and Teaching Staff detail to be provided at Annexure-C
4.	General		If any project was awarded more than 3 years back and its period was 5 years , and it was completed and closed at a date within past 3 years, will this project be considered qualified for the bidders qualification. As per our understanding this should qualify since if most of such projects and in order to be fully executed, it has to be started more than 3 years back. We request you to please clarify.	The bidder should have executed work as per eligibility criteria in the Financial Year 2008-09, 2009-10 & 2010-11 (last three financial years)
5.	General	New Clause to be added	There are many reputed firms in North India which are expert in imparting education and are ready to expand into other spheres of education as well. They should also be given chance.	Not agreeable
6.			Qualification, Eligibility for societies: NGO/Trust/Society registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively shall qualify even in case they have run ICT Project for 250 schools/have trained 12500 students/persons as mentioned in the pre-condition at Sr. No. iv of eligibility criteria.	Not agreeable
7.	Invitation for Bids / Clause 1.1 / Page- 5	This invitation for bids is for the purpose of carrying out the task of providing Information Technology Education Services in up to 2622 Government High School/Senior Secondary Schools under Directorate of School Education, Haryana. However, the client reserves the right to increase or decrease the number of schools upto 20%.	Generally, a decrease or increase of 5% in the number of schools is taken into considerations across all tenders of various states and 20% seems to be on a higher side and would affect the cost therefore, the Department is requested to revisit the clause for the change 5 % increase or decrease.	Not agreeable
8.	Clause 1.7 / Page - 6	Execution of the contract period: Maximum period of 90 days (deployment 50% of teaching staff within 45 days and rest within 90 days). However, this period may be extended if mutually agreed to based on project requirements. The execution period would mean that the Bidder has to start the teaching work in	We request the Authority to consider : Execution of the contract period: Maximum period of 120 days (deployment 50% of teaching staff within 60 days and rest within 120 days). However, this period may be extended if mutually agreed to based on project requirements. The execution period would mean that the Bidder has to start the teaching work in atleast 50% of the schools in 60 days and rest 50% within the allotted	Kindly see Annexure-E for detailed information.

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		atleast 50% of the schools in 45 days and rest 50% within the allotted schools within 90 days of the award of the contract.	schools within 120 days of the award of the contract.	
9.	Clause 1.7 (i) / Page - 6	Further, the department is running similar ICT Education services in the Govt. Sr. Secondary Schools in the state which is going to be completed on 31st March 2013. The department reserves the right to also cover the additional schools amongst these schools under this project on the same terms and condition of the project. The number of such schools would be approximately 500 schools across state. These schools would be allocated to respective successful bidder of that zone.	We understand that out of the 2622 schools, 2617 are normal schools and 5 schools are smart schools. The deliverables under the smart schools are as per the revised ICT@School Scheme. Department is requested to share details if the deliverables are other then the ICT@School Scheme. Department may also clarify the types of the schools in case of additional 500 schools that are provisioned for bring under this project	The details of deliverables shall be as per tender documents and it will be the same in the additional schools if brought under this project
10.	Clause 2.1 / Page - 7	A minimum of 20 computers and 1 printer with UPS has been provided in each Government Senior Secondary/High School. The practical class would consist of a batch depending on number of computers in the school. It is expected that two students will share one computer.	Hardware and other infra like working / maintenance will be the responsibility of the school/other service provider. How will the service provider handle the classes, providing education portal etc if the Hardware is not maintained as per requirement? Is there any provision of generator? If yes, how will school ensure working of generator as required to ensure learning of students and working of Lab. There is no clarity as how the evaluation of ICT be done.	The service provider will be responsible for the services for which agreement is signed with him.
11.	Transaction of Syllabus: / Clause 2.2.1 / Page 7	Transaction of Syllabus: - The prescribed curriculum for classes 6-12 shall need to be taught to all students. The contract shall be in force from academic session 2011-12 (i.e. January to March, 2012 only) for a period of 5 Academic years (including summer/winter vacations) extendable to additional one year based on project requirements. The client shall inform the Service Provider of its intention to extend the contract at least 30 days before the termination of the contract. The Service Provider will be required to provide General Computer Education as per draft syllabus and specifications prescribed at Annexure 'A' and 'B' respectively. Client reserves the right to revise the course as well as modify the prescribed syllabus in the tender document. The Service Provider will have to ensure the teaching of the ICT syllabus of Directorate of School Education, Haryana from class 6th to 12th.	We understand that the contract term would be effectively for 4 years and 3 months considering the academic session for 2011-12 (i.e. January to March, 2012 only), Please clarify.	The effective contract term would be the academic session in which agreement is signed + 3 academic session thereafter. However client reserves the right to extend the contract up to another one academic session on the same terms & conditions. For example the agreement is signed in April 2012 the effective term would be academic session of 2012-13 (up to March 2013) & 3 academic sessions thereafter ending March 2014, 2015 & March 2016. Extendable up to March 2017.
12.	Transaction of Syllabus: / Clause 2.2.2 /	Provision of Teaching - Learning Material: - Courseware/Books for the General Course duly approved	We understand that estimated courseware/textbooks to be distributed in case of students is 6.5 lakh copies per annum.	The tentative number of students to be covered under the project in the first year would be 9.25 lakhs (+ / - 10%) (6 th to 12 th class included DIET and GETTI).

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	Page 7	by the client and as per client specifications will be provided by the Service Provider free of cost among all computer faculties and all the students respectively. The service provider will provide approximately 6.5 lakh printed courseware books per year distributed over different classes. Basic training manual / material for all computer faculty of the school shall also be provided by the Service Providers	Department is also requested to throw some light on the following for costing: 1. Estimated number of school teachers to be trained from 2622 schools, along with the teachers from nominated schools. 2. Class wise estimated number of students 3. Whether the courseware/ textbooks/ training manuals needs to be provided in multi-colored print or black & white may be clarified. 4. variation in the no. of copies would be ranging between 2-5%. Please specify as the variation would affect both the planning and costing factor	The information on point No. 1 & 2 has been provided at Annexure-C. www.edusecondaryhry.gov.in Point No. 3- as per specification given under the RFP document. Point No. 4- as above.
13.	Scope of work and detailed technical Specifications : / Clause 2.2.3 / Page 8	a) Minimum salary to be paid to each faculty should not be less than Rs. 12,000/- per month (Rupees Twelve Thousand only) during the first year with a 7% compound increment annually on the consolidated amount each year to adjust for inflation. b) The salary of faculties should also include other benefits like PF, ESIC (Employee Estate Insurance), Statutory Bonus, Personal Accidental Policy & Term Insurance Policy. c) There will be no deductions from the salary other than the statutory obligations like Provident Fund (PF) as per Government Rule etc.	We request department to clarify whether the salary of Rs 12000 will also include PF contribution from Employer, Bonus, and Costs related to Personal Accident Policy and Term Insurance Policy or these components will be over and above the salary of 12000 per month and only deductions allowed will be obligations of Employee Contribution of PF, Professional Tax and ESIC. Reasoning: There will be impact on costing based on whether 12000 include all components mentioned above or not.	a) Minimum salary to be paid to each faculty should not be less than Rs. 12,000/- per month (Rupees Twelve Thousand only) during the first year with a 7% compound increment annually on the consolidated amount each year to adjust the inflation. b) The salary includes of faculties should also includes other benefits like PF, ESIC (Employee Estate Insurance), Statutory Bonus, Personal Accidental Policy & Term Insurance Policy. c) There will be no deductions from the salary other than the statutory obligations like Provident Fund (PF etc) as per Government Rules/ instructions.
14.	Clause 2.2.3-ii / Page-8	The bidder should adopt a transparent procedure for the selection of the faculties and also provide the proposed selection procedure along with the technical bid to ensure the quality of the faculties the bidder will conduct an examination under the guidance and monitoring of the department/department through agencies designated by the department. The department will conduct the examination of short listed faculties before deployment by the service provider at school level. The infrastructure for conducting the examination will be provided by the department in the respective zones.	Whether any fee to be paid to monitoring agency for faculty selection ? Please clarify.	Option-I: The bidder will have to pay the actual fee of monitoring agencies to be engaged by the department for conducting examination of the computer faculty which would be Rs. 250/- per candidate approximately.
15.	Clause 2.2.3 (iii) / page-8	Faculty shall follow a "Uniform Dress Code" prescribed by the department and shall carry an "Identity Card" issued by the Service Provider.....	It is feasible to provide identity card however uniform dress code is complicated due to logistic issues. Also the replacements due to wear and tear, faculty resignation etc is difficult to assess. It is suggested that uniform dress code be removed from the RFP.	Not agreeable. However, Uniform dress will be as per the cultural value of Haryana State and the color schema will be decided by the successful bidder in consultation with the department. Each faculty shall be given Separate Id No. by the respective service provider and the same shall invariably be mentioned on the Identity card to be issued by the service

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				<p>provider. A list of such ID no. shall also be sent to department by the service providers. During duty hours the faculty shall be in proper dress alongwith I Card without fail otherwise penalty clause will be invoked.</p> <p>Note: UID guidelines will be complied with for all such enrollments to be covered during 1st academic year.</p>
16.	Clause 2.2.3 (vi) / page-9	<p>In case any faculty goes on leave for more than one day per month (with prior approval of School authority), a substitute will be provided by the Service Provider. If service provider fails to do so, they will be penalize for the reason (Absence for more than one day) at the rate of Rs. 500/- (Five Hundred only) per faculty per working day in addition to the salary deduction. The period of holidays falling between the pre-fixed and suffixed period of absence will be counted as absence period.</p>	<p>We request the department to consider adequate time (at least 3 days) for providing replacement for the faculty.</p>	<p>1. One day leave with prior approval is admissible in a month.</p> <p>2. Unauthorized absence up to 3 days will invite penalty of deduction of salary.</p> <p>3. In case of absence of a faculty beyond a spell of 3 days, the service provider will provide its substitute and penalty @ Rs. 500/- per day along with deduction of salary will be imposed.</p> <p>4. Any Absence beyond 3 days in different spells and repeat absence in a month will invite penalty of Rs.500/- per day for all absent days with deduction of salary, and the service provider will provide substitute.</p> <p>5. The period of holidays falling between the pre-fixed and suffixed period of absence will be counted as absence period-</p> <p>Note: The service provider must have a adequate panel for leave vacancy/substitute at back end.</p>
17.	Scope of Work and Detailed Technical Specifications Clause- 2.2.3 (v)	<p>Faculty although employee of the Service Provider will also be under the concurrent control of the School Principal. Principal shall conduct half yearly appraisal (as per norms agreed with the service provider) and convey assessment of the faculty to the service provider. Service provider agrees to replace faculty who do not meet minimum required performance criteria, without any additional cost to the client.</p>	<ul style="list-style-type: none"> Decentralized evaluation process might not be as transparent as proposed above as there may be the cases of context specific favourism or otherwise. If Department is proposing the decentralized method of appraisal then we would recommend the Department to define the process, methodology and also the minimum required performance criteria along with the parameters. Moreover because of various reasons a faculty may not perform well during one appraisal session; there should be provision for consideration subject to improvement within certain period of time. The criteria for appraisal is not clear. This clause may be removed as the service provider will ensure that the appraisal is done to meet the contractual obligations. 	<p>Option-1: Principal shall conduct half yearly appraisal report.</p>
18.	Scope of Work and Detailed Technical Specifications / Clause- 2.2.4 / Page-9	<p>The faculty must ensure that pirated software is not installed / used on the school systems.</p>	<p>Department may kindly clarify</p> <ol style="list-style-type: none"> Are the systems installed in the schools under warranty/extended warranty with the OEM/ supplier who have supplied. If so, does the faculty needs to also log in call details, if the supplier doesn't attend the calls or respond to the request of faculty, then who will be held responsible. We understand that the systems are either dual booting or in FOSS platform with MS Office package. The updates for most of the FOSS are also linked to kernel updates, do the faculties need to update the kernel level upgrades or only the applications viz- OpenOffice.org etc. Department may kindly clarify the list of applications to be maintained by the 	<p>The upgraded softwares will be provided by the department time to time (when required). The service provider will be responsible for installation at school level.</p>

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			faculty under the scope of the project.	
19.	Clause 2.2.5 (ii) / Page-10	The service provider shall provide module for teacher training along with assessment tools to all the teachers/ school heads. The module should cover fundamentals of computer, Internet and usage of multimedia in teaching. The module should be interactive using ICT tools & multimedia content.	We request department to detail the requirements of the module for teacher training and assessment tools, as to <ul style="list-style-type: none"> • What is the scope of assessment tools that service provider needs to provision for? • For how many teachers (on an average) in the School the same needs to be provisioned? • What are the sub topics to be covered under the topics of “Fundamentals of Computer” and “Internet”? Please clarify.	It should be based on curriculum.
20.	Clause 2.2.6 / Page-10	Software in Training cum orientation lab	Please clarify the operating system and office software to be installed in training cum orientation lab.	As applicable in schools.
21.	Scope of work and detailed technical Specifications / Clause 2.2.6 (i) Page 10	The service provider will set-up a training-cum-orientation Centre of the same configuration as in a standard ICT lab at school level (lab as in 2622 schools) <ul style="list-style-type: none"> • PC with Screen: 2 • TFT with n-computing: 20 • MS office and open source • Printer: 2 • 5 KVA Online UPS: 1 • DG Set (DIESEL – 7.5 KVA water cooled single phase 1500 RPM maximum) with canopy : 1 • Scanner (A3 Size example N9120): 1 • Projector: 1 • Computer Furniture. 	The items and qty mentioned in the bid is not exactly as per the ICT lab set up in the 2622 schools. <p>The actual lab hardware in the schools is as follows:-</p> <ul style="list-style-type: none"> • PC with Screen: 2 • TFT with ncomputing: 20 • Open Office and Linux OS • Multi- Functional Printer: 1 • 5 KVA Online UPS: 1 • DG Set (DIESEL – 7.5 KVA water cooled single phase 1500 RPM maximum) with canopy : 1 • Integrated Projector: 1 • Web Camera: 1 • Computer Furniture. We request department to clarify. <p>Reasoning:</p> <p>Change in Items and qty will accordingly impact costing</p>	The same configuration as in a standard ICT lab at school level (lab as in 2622 schools) <ul style="list-style-type: none"> • PC with Screen: 2 • TFT with n-computing: 20 • MS office & open source • System should have two operating systems (dual boot). One for MS window Office & another for Open Office Linux OS. • Any other software related to the course curriculum as specified in the RFP at the stations installed at the training-cum-orientation Centre • Multi function Printer: 2 • 5 KVA Online UPS: 1 • DG Set (DIESEL – 7.5 KVA water cooled single phase 1500 RPM maximum) with canopy: 1 • Scanner (A3 Size example N9120 or above): 1 • Integrated Computer Projector: 1 • Bio Metric Device - 1 • Broad Band connection with 512 kbps • Computer Furniture (Standard Size i.e. 3’2” table & revolving chair without arms). Note: Detailed information available at Annexure-A.
22.	Clause 2.2.6 (i) & (ii) / Page-10	The service provider will set-up a training-cum-orientation Centre of the same configuration as in a standard ICT lab at school level (lab as in 2622 schools) at each of the selected bidding zones (Sonapat, Jind, Ambala, Mahendargarh/Narnaul) to carry-out the in-service training/orientation of the faculty deployed by the service provider. Necessary building/rooms shall be hired by the provider for the ICT training lab....	The training is required to be conducted during holidays of school only. Hence the required training for faculty can be conducted at a school in the HQ of the district or identified hubs. A group of maximum 20 Faculty may be trained in a hub. The Training centre resources will remain idle during the year except during holidays. It is suggested that this clause may be changed to have the training at school.	Not agreeable
23.	Clause 2.2.7 (i) Page 10	Bidder will develop and maintain an online Education portal for the benefit of the children/existing teachers/ICT faculty during the duration of the project. Bidder will also design and implement online	We request department to clarify:- <ul style="list-style-type: none"> • Whether the portal would be used only for the computer education covered under this tender OR the same would also be used for all subjects. • In the case of Portal being used for all the subjects, as to who will upload the content 	<ul style="list-style-type: none"> • Yes, it is only for computer education • N.A. • The bidder will be bearing the certification cost. • L1 bidder will develop the MIS & Portal

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		assessment engine for conducting exams and results will be uploaded on the portal. Each child's assessment record shall be kept for record. Joint certification shall be issued by the bidder and department to each successful child/student	<p>and questions and who will monitor the uploads for accuracy?</p> <ul style="list-style-type: none"> Who will bear the certification cost as mentioned? And also what would be scope of work for Service Provider with respect to the certification work Who will be responsible for developing the MIS and Portal in case order is split between more than one vendor? Who will bear the cost of servers and system software required for the solution as well as the cost of hosting for the same? In case of final project handover, does Service provider also need to hand over the underlying Operating System, Database, and Hardware along with MIS and Portal Software? <p>We understand that MIS Software has been already deployed for ICT project in for 2622 schools, so service provider would be responsible for data synchronization with existing MIS Request department to confirm. Internet non-feasibility in schools need to be addressed. What is to be done if internet is not available or not working in school.</p>	<ul style="list-style-type: none"> The bidder will responsible for all such cost. In case of final handover, the bidder should hand over all the underlying assets to the Government. There is no existing MIS for children, therefore no synchronization required for children database.
24.	Clause 2.2.7 (ii) (a) / Page-11	Students: where optional study material may be made available for their curricular and extra-curricular learning; where self learning through Computer-based Training (CBT) modules is encouraged; self-assessment and mock tests are made available; where assignments and homework given is uploaded by the faculty for the students' reference;	Who will be providing CBT modules and other curricular and extra-curricular modules? Please clarify.	As per RFP
25.	Clause 2.2.9 (ii) / Page-12	Cluster Coordinator of the Service Provider will visit every school at least once a month or against the call by the school principal.	We understand that 52 cluster level coordinators is to be provided. Each coordinator will have to visit in an average 50 schools per month with at least one visit per month. Based on our experience in similar projects we would suggest to make –visit every school at least in two months or increase the number of coordinators. A coordinator needs to spend one whole day in each school else it will be only mere-visit instead of support and supervision. We request the department to relook into the provision of Cluster Coordinators.	Cluster co-ordinator of the service provider will visit every school atleast once in every two months.
26.	Clause 2.2.9 (iii) / Page 12	The Service Provider will be responsible for the entire system including course content, teaching, tests and examinations etc. The Service provider will ensure that the classes in all schools commence as per implementation schedule. All faculties appointed will report to the respective schools within the stipulated period. Courseware will also be supplied to all schools well in time before the start of the classes in every academic year.	<p>We request department to clarify the expectations from the service provider with respect to Tests and Examinations.</p> <p>Reasoning:</p> <p>Above information may have an impact on overall project costing</p>	The course content, teaching, test & evaluation module will be finalized in consultation with department.
27.	Clause 2.2.10 (i) / Page-12	Provision of MIS: The qualified Bidder will maintain an MIS (Management Information	It is suggested that the scope of the MIS is defined to estimate the cost of development of MIS. It is also not clear as who will provide	It will be decided later on with mutual consultation with the successful bidder. L1 bidder will provide the required MIS

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		System) as per mutually agreed formats in close co-ordination with the concerned Head of the institution and would pass on the information to the client.	the required HW and software to host the MIS.	& software to host the MIS
28.	Clause 2.3.1 / Page 12	The quote will be uniform for all the Schools covered under the tender irrespective of their location. The rates should be written both in figures and words. In case of contradiction the amount written in words shall prevail. Further the quoted rate shall cover the entire period of the contract. Rate per faculty shall not be less than the minimum rate specified by the department in para - 3 of the scope.	Para-3 of the scope is missing. Department may kindly clarify the reference clause.	It may be read as Section-VI (commercial offer). For detail, see annexure-D.
29.	Clause 2.3.2 / Page 13	In addition, an "additional rate per extra faculty member" as per the scope defined in Section II should also be quoted for the contract period and it should be according to the para 3 of the scope.	We request you to provide district wise number of additional faculty required	Shall be provided in due course.
30.	Clause-2.4 / Page-13	The award shall be made on a zone basis as indicated in the table below.....	We understand that the total number of 2622 schools has been distributed across the 4 zones. Do these zones have the equal number of schools? If not we request the Department to declare the number of schools zone wise and also consider commercial bid zone wise as the total cost will get amortised per faculty/per month. With the change in school numbers there will be an impact in the amortized factor.	Zone wise list of school have been uploaded on the website on the department. However suggestion of zone wise commercial bid is Not agreeable.
31.	Clause-2.5 / Page-13	The payment for the preceding month will be made to the Service Provider in the following month subject to the condition that the Service Provider submits his claim within a week. For example the payment of March will be made by 30th April if the claim is submitted by 7th April. The payment will be made by the client after a satisfactory performance certificate duly signed by the respective Principals/Head Master of the school is submitted.	<ul style="list-style-type: none"> The process of invoicing along with the support of monthly reports, sign-offs from across four zones and average 650 schools per zone may not be workable proposition. We suggest the period for release of payment as quarterly. The department is kindly requested to assign the payment schedule for the client after the submission of invoice which will be done within a week for the preceding month or else a provision of interest for the delayed payment by the department can be included. Please elaborate. 	Not agreeable.
32.	Clause-2.6 / Page-13	Directorate of School Education shall have right to conduct inspection at the Head Quarter and the Training Centre to be opened by the Service Provider. There will be no cost of inspection if the facility is within 15 Km of department Panchkula office. But if the Head Quarter and the Training Centre of the service provider is beyond 15 km radius of the department office then the cost will be borne by bidder including travelling, boarding and lodging of the department	Department may kindly clarify the term "Head Quarter"; whether the Head Quarter will be "Panchkula Office" for all the zones or will be different in case of each zone.	<p>Head quarter means registered office in India of the bidder.</p> <p>Note: The project office of the bidder must be located at Chandigarh / Panchkula/ Mohali/ Zirakpur.</p> <p>The training centre may be located in respective zones.</p>

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		representatives.		
33.	Clause 2.6 (iii) / Page-14	The Watch & ward of the hardware and other installations will mainly be the responsibility of the School Authorities after the School hours. However; the Service Provider will ensure that the assets are not misused, damaged or lost due to negligence on his part. The computer hardware, fittings and furniture will be adequately insured for loss due to fire, theft and natural calamities by the client. The Service Provider will not damage or replace the Equipment or any part thereof without seeking formal approval from the School Administration and if any such incident comes into the notice of the School Authorities at any time, then the Service Provider will be liable to make good such loss at the market value plus interest @10% within ten days.	<ul style="list-style-type: none"> We request the department to ensure the hardware installed in the respective school labs are in working condition without affecting the classroom sessions henceforth the release of payments by the department should not be delayed due to hardware functionality which is the sole responsibility of the school authorities, Please elaborate. The clause is to be amended to include after school hours and during holidays the watch & ward responsibility and the maintenance of the Hardware and other infrastructure fittings will be of the school. Also, the Client will take responsibility to replace the Hardware and infra fittings due to theft/fire / natural calamities. 	Not agreeable/ no relevance with present bid.
34.	Clause 3.1.3 / Page-15	Pre-qualification cum Technical Bids will be opened on the prescribed date (i.e. on 5 th January, 2012) and time (i.e. 3:00 P.M.) and checked for submission of EMD and other applicable documents specified in Section- III "Clause 3.7 Documents Comprising Bids".	The time of opening of pre-qualification and technical bids is 4 pm and not 3pm. Please change the time.	Revised Schedule is attached at Annexure F Any further changes in the schedule will be communicated through notification on our official website.
35.	Clause 3.4 / Page-16	The Bidder must deposit Earnest money of Rs 15,00,000/- (Fifteen Lacs) along with tender document only in the form of Bank Draft from National/scheduled bank in favour of Director, School Education Haryana, payable at Panchkula/ Chandigarh No interest will be payable on the EMD.	Nowadays, in all the tenders the bidders are provided with an option of submitting their bid security in the form of a Bank Guarantee which seems to be feasible for both the parties in terms of compliance with terms & conditions and the same can be simultaneously invoked on violation of any such rule mentioned in the RFP. Therefore the department is kindly requested to include an option of BG and provide the format for the same	Not agreeable
36.	Clause 4.1 (i) / Page-19	Definition of Bidder	The Bidder must be a reputed Education Firm/Company engaged in providing IT/Education or for at least 7 (seven) years in India. The Bidder may meet Bidders Qualification directly or through its Affiliates (i.e. Parent Company or wholly owned subsidiary company) / Group companies. The Bidder must be a reputed Education Firm/Company engaged in providing IT/Education or for at least 3 (three) years in India.	Not agreeable
37.	Clause 4.1 (ii) / Page-19	In the preceding 3 (Three) financial years, the annual turnover of the Bidder/consortium pattern / together on account of IT/ Education shall not be less than Rs.10 (Ten) Crores in each year	Please clarify the Term IT/ Education. Does it mean IT education OR IT - Turnover from sale of hardware, software, software development etc (or) Education - Turnover from owning a school or institution etc. In the preceding 3 (Three) financial years, the annual turnover of the Bidder/consortium pattern / together on	It means only Education / IT /ICT. In the preceding 3 (Three) financial years, the annual turnover of the Bidder/consortium pattern / together on account of IT/ICT/Education shall not be less than Rs.10 (Ten) Crores in each year. OR

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
			<p>account of IT/Education shall not be less than Rs.10 (Ten) Crores in each year.</p> <p>Note: NGO/Trust/Society registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively will be exempted for this condition.</p>	<p>50% in case of: NGO/Trust/Society/State or Central Corporation registered under Society Registration Act 1860 /State Society Act and 1882 Act. / State Trust Act. from IT/Education /ICT only. Financial year 2008-09, 2009-10 & 2010-11 (last three financial years)</p> <p>Note: Any NGO/Trust/ Society/ State or Central Corporation with experience of similar nature of work may also participate as prime bidder/consortium partner as part of this bidding process. However the RFP terms and conditions including the selection criterion are applicable on all such participating entities .</p>
38.	Section 4.1 (iii) / Page-19	The bidder/any consortium partner in case of the consortium partner should have in house ICT content development capability and should have provided ICT subject based content in the Govt. Schools/ Govt. Organizations. This shall be verified by the department by mean of supporting documents and if required by formal inspection	The bidder/any consortium partner in case of the consortium partner should have in house ICT content/digital content development capability and should have provided ICT subject based content/ digital content to/in the Govt. Schools/Govt. Organizations. This shall be verified by the department by mean of supporting documents and if required by formal inspection.	The bidder/any consortium partner in case of the consortium partner should have in house ICT Content/ ICT Digital Content development capability and should have provided ICT subject based Content/ ICT Digital Content in the Govt. Schools/Govt. Organizations. This shall be verified by the department by mean of supporting documents and if required by formal inspection.
39.	Clause 4.1 (iv) / Page-19	The Bidder should have successfully executed Computer Education/ ICT training project in India, for at least 500 (Five Hundred) different locations or provided Computer Education/ ICT training to 25000 persons to any Govt. Schools/ Govt. Institutions/ Govt. Organisation in any state in India during the last three years.	The Bidder should have successfully executed Computer Education/ ICT training project in India, for at least 250 (Two Hundred Fifty) different locations or provided Computer Education/ ICT training to 12500 persons to any Govt. Schools/ Govt. Institutions/ Govt. Organisation in any state in India during the last three years.	<p>The Bidder should have successfully executed Computer Education/ IT enabled/ ICT training project in India, for at least 500 (Five Hundred) different Locations.</p> <p style="text-align: center;">or</p> <p>provided Computer Education / IT enabled/ ICT training to 12500 persons to any Govt. Schools/ Govt. Institutions/ Govt. Organization in any state in India during the last three years.</p> <p style="text-align: center;">or</p> <p>The bidder should have executed Govt. university courses (with IT enable /ICT in its curriculum) as service provider to minimum 12500 students/persons in any state in India.</p> <p>Note: A certificate from the respective client for successful executed project must be supported.</p>
40.	Section 4.1 (vi)	The firm/organisation or the company should be ISO 9001 certified either for IT Education Processes/Support Services/Curriculum Design content at the time of notice inviting tender.	The prime bidder should be ISO 9001 certified either for IT Education Processes/Support Services/Curriculum Design content at the time of notice inviting tender.	The prime bidder should be ISO 9001 certified either for IT Education Processes/ Support Services/Curriculum Design content at the time of notice inviting tender.
41.	Section 4.1 (vii)	The bidder should be registered under Company Registration Act 1956, Trust/Society/NGO registered under Center/State Government in India. In case, bidder is NGO or Trust of non-profit company, the same should be registered under	The prime bidder should be registered under Company Registration Act 1956, Trust/Society/NGO registered under Center/State Government in India. In case, bidder is NGO or Trust of non-profit company, the same should be registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively.	The prime bidder should be registered under Company Registration Act 1956, State or Central Corporation /Trust/ Society/NGO registered under Center/State Government in India. In case, bidder is NGO or Trust of non-profit company, the same should be registered under Society Registration Act 1860 /State Society Act and 1882

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
		Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively		Act./State Trust Act respectively. Note: Any NGO/Trust/ Society/ State or Central Corporation with experience of similar nature of work may also participate as prime bidder/consortium partner as part of this bidding process. However the RFP terms and conditions including the selection criterion are applicable on all such participating entities.
42.	Section 4.1 (ix) / Page-19	Consortium with maximum of two partners (one as Prime bidder and other consortium partner) shall be allowed. MoU between consortium patterns (Roles, responsibilities, term & conditions etc.) should be submitted along with the bid. Any consortium partner including the Prime Bidder of one consortium cannot be a partner in another consortium formed for the purpose of this bidding in the State. Nor can a bidder bidding individually can be a partner of another consortium for bidding in the State.	Consortium with maximum of three partners (one as Prime bidder and other consortium partners) shall be allowed. MoU between consortium patterns (Roles, responsibilities, term & conditions etc.) should be submitted along with the bid. Any consortium partner including the Prime Bidder of one consortium cannot be a partner in another consortium formed for the purpose of this bidding in the State. Nor can a bidder bidding individually can be a partner of another consortium for bidding in the State.	Consortium with maximum of three partners (one as Prime bidder and other consortium partners) shall be allowed. MoU between consortium patterns (Roles, responsibilities, term & conditions etc.) should be submitted along with the bid. Any consortium partner including the Prime Bidder of one consortium cannot be a partner in another consortium formed for the purpose of this bidding in the State. Nor can a bidder bidding individually can be a partner of another consortium for bidding in the State. Note: - Any prime bidder cannot be a consortium partner of other prime bidders.
43.	Clause 4.2.6 / Page-20	The appointed Project Manager / District Co-ordinator shall be on a full-time, dedicated basis and the appointment should be made in consultation with the client and have the minimum educational qualifications from recognized university or their equivalent in computer education from recognized institutions and experience as specified	Educational qualification for Cluster Coordinators are not mentioned. Please clarify.	The appointed Project Manager / District Co-ordinator/cluster coordinator shall be on a full-time, dedicated basis and the appointment should be made in consultation with the client and have the minimum educational qualifications from recognized university or their equivalent in computer education from recognized institutions and experience as specified below: - <u>Project Manager</u> Master degree in any discipline (preferably MBA)– 60% marks or above and have not less than 5 (five) years project management experience of which the candidate should have managed at least one large service delivery project during this period. Experience in the Education sector would be highly desirable. <u>District Co-ordinator</u> Degree in any discipline (preferably MBA) – 60% marks or above and minimum 3 years experience of project management. Experience in the Education sector would be highly desirable. <u>Cluster Coordinator</u> Graduate with 55% marks one year experience in related field i.e. IT/ICT.
44.	Clause 4.2.7 / Page-20	Education qualification of Teaching faculty	<ul style="list-style-type: none"> • We request the department to add B.C.A (Bachelor in Computer Application) also in the qualification prescribed in the tender document. • Candidates with qualification of BCA and BCom may please also be included. 	Not agreeable
45.	Clause 4.2.7 / Page-20	4.2.7 The appointed faculties should have the following minimum educational qualifications from recognized university or their equivalent in computer	4.2.7 The appointed faculties should have the following minimum educational qualifications from recognized university or their equivalent in computer education from recognized institutions: -	The appointed faculties should have the following minimum educational qualifications from recognized university or their equivalent in computer education from recognized institutions: -

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
		<p>education from recognized.....</p> <p>The query is to add he qualifications highlighted in the next column to the existing list.</p>	<p>B.A. with 50% or above, with one year PG Diploma in Computer Science/ Applications OR B.COM. with 50% or above, with 1 year PG Diploma in Computer Science/ Applications OR BCA with 50% or above</p>	<p>B.Tech. (Computer Science) with 55% marks or above. OR Master in Computer Application (MCA) with 55% marks or above. OR M.Sc(Computer Science/IT) with 55% marks or above. OR B.Sc. (Computer Science) with 60% or above and at least one year Computer teaching experience. OR 'A' Level DOEACC accredited course with 60% or above and at least one year Computer teaching experience. OR M.Sc. Physics, Mathematics/ M.A. Statistics/ Economics and English) with APGDCA/ PGDCA with 55% marks or above from a recognized university.</p>
46.	Clause 4.2.15 / Page 22	<p>The individual signing the tender or other document, in connection with the tender, must certify as to whether he or she has signed as:-4.2.16</p> <p>1) A partner of the firm, if it be partnership, in which case he must have authority to refer to arbitration disputes concerning the business partnership either by virtue of the partnership agreement or a power of attorney. In the alternative all the partners should sign the tender</p> <p>2) Director/Directors of the company in pursuance to the companies board resolution in this regard to execute and sign for and on behalf of the company under its common seal, which is to be affixed in the presence of aforesaid Directors/person, authorized by name in this behalf as per company's memorandum or articles of association in case of company. The proof regarding legality of signatory authority must also be attached in respect of all above mentioned cases, as applicable.</p>	We request the Authority to clarify whether Authorised signatory of the company authorized by the Board of Directors can sign the document.	Not agreeable
47.	SECTION-V EVALUATION CRITERIA Sr.No. 1 Page No.28	Experience of Education Project: Experience of having executed computer education/ ICT Training project in India for any Govt. Schools/ Govt. Institutions/ Govt. Organization in any state during the last three years : >2000 schools : 20 marks <2000 and >1000 : 15 marks <1000 and >500: 10 marks	We request the Authority to consider: Experience of Education Project: Experience of having executed /executing computer education/ ICT Training project in India for any Govt. Schools/ Govt. Institutions/ Govt. Organization in any state during the last three years: >2000 schools : 20 marks <2000 and >1000 : 15 marks <1000 and >500: 10 marks Reasoning : Department had allowed projects executed	Kindly see at Annexure –B.

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
			/executing in RFP For ICT Education in Haryana on BOOT/BOO basis in 2622 schools vide RFP No. 3/45-2010-CEC (1) dated 16-Nov-2010 .Eligibility criteria no.6, page 4 of the RFP document.	
48.	SECTION-V EVALUATION CRITERIA Sr.No. 2 / Page No.28	Printed Course ware Five printed Samples of already created course ware in computer education needs to be submitted along with the bid response. The Printed course ware will be evaluated in terms of content design, development of concepts, illustrations, worksheets, and print quality.	Printed/Digital Course ware: Five printed/digital samples of already created course ware in computer education needs to be submitted along with the bid response. The Printed/Digital course ware will be evaluated in terms of content design, development of concepts, illustrations, worksheets/assignments and print/digital quality.	<u>Printed/Digital Course ware:</u> Five printed/digital samples of already created course ware in computer education needs to be submitted along with the bid response. The Printed/Digital course ware will be evaluated in terms of content design, development of concepts, illustrations, worksheets / assignments and print/digital quality.
49.	SECTION-V EVALUATION CRITERIA SI.No 3 Page No.28	Experience of Training: Experience of executed training of Govt./PSU Teachers/Employees in last three years? >5000 : 20 marks <5000 and >3000 : 15 marks <3000 and >1000: 10 marks	We request the Authority to consider : Experience of Training: Experience of executed training of Govt./PSU Teachers/Employees in last three years?>3000 : 20 marks <3000 and >2000 : 15 marks <2000 and >1000: 10 marks Reasoning : Experience of training more than 3000 Govt./PSU Teachers/Employees would be adequate for the proposed project of the Department.	Kindly see at <u>Annexure –B.</u>
50.	SECTION-V EVALUATION CRITERIA	Printed Course ware Five printed Samples of already created course ware in computer education needs to be submitted along with the bid response. The Printed course ware will be evaluated in terms of content design, development of concepts, illustrations, worksheets, and print quality.	Under Evaluation Criteria we request the department to include 5 such Courseware in vernacular language. Please clarify whether the samples of courseware asked for should be 5 different samples of different projects or 5 copies of the same sample. Please specify.	Not agreeable
51.	Section-V Evaluation Criteria Clause-5	CV of key members of Project Manager & Project Coordinator like educational & professional qualification, specific certification related to project management/ educational management, working experience of handling similar nature/ scale of project etc.	Submission of CVs for the Core Members placed at bidder HQ or Zonal/Regional Office who will be responsible for the smooth implementation and functioning of the project can be submitted. But at the bidding stage CV for the proposed Project Manager and Cluster Coordinators may not be practical until the award of the contract. We would request the department to consider the same.	“CV of key members of Project Manager & Project Coordinator like educational & professional qualification, specific certification related to project management/ educational management, working experience of handling similar nature/ scale of project etc.” – is not required
52.	Performa-III / Sr.No.2 / Page-31	In the preceding 3 (Three) financial years, the annual turnover of the Bidder/ consortium partner / together on account of IT/Education shall not be less than Rs. 10 (Ten) Crores. (Copy of Audited Financial Statements should be submitted as proof)	In the preceding 3 (Three) financial years, the annual turnover of the Bidder/ consortium partner / together on account of IT/Education shall not be less than Rs. 10 (Ten) Crores. (Copy of Audited Financial Statements should be submitted as proof) Note: NGO/Trust/Society registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively will be exempted for this condition.	In the preceding 3 (Three) financial years, the annual turnover of the Bidder/ consortium partner / together on account of IT/ICT/ Education shall not be less than Rs. 10 (Ten) Crores. (Copy of Audited Financial Statements should be submitted as proof) & 50% in case of State or Central Corporation /NGO/ Trust/ Society registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act from IT/ICT/Education only.
53.	Performa-III / Sr.No.3 / Page-31	The bidder/any consortium partner should have in house content development capability and should have provided subject based content in the Govt. schools.	The bidder/any consortium partner should have in house content development capability and should have provided subject based content to/in the Govt. Schools/Govt. Organizations.	The bidder/any consortium partner should have in house content development capability and should have provided subject based content to/in the Govt. Schools/Govt. Organizations.

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
54.	Performa-III / Sr.No.6 / Page-31	The firm/organisation or the company should be ISO 9001 certified either for IT Education Processes/ Support Services/ urriculum Design content at the time of notice inviting tender.	The Prime bidder should be ISO 9001 certified either for IT Education Processes/Support Services/Curriculum Design content at the time of notice inviting tender.	The prime bidder should be ISO 9001 certified either for IT Education Processes/ Support Services/Curriculum Design content at the time of notice inviting tender
55.	Performa-III / Sr.No.7 / Page-31	The bidder should registered under Company Registration Act 1956, Trust/ Society/ NGO registered under Center/ State government in India. In case, bidder is NGO or Trust of non profit company, the same should be registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively.	The Prime bidder should registered under Company Registration Act 1956, Trust/ Society/ NGO registered under Center/ State government in India. In case, bidder is NGO or Trust of non-profit company, the same should be registered under Society Registration Act 1860 /State Society Act and 1882 Act./State Trust Act respectively.	Not agreeable
56.	Section VI Commercial Offer / Sr No. 2.2.2 / Page No 34	PRICE AND VALIDITY 2.1 All the rates mentioned in our proposal are in accordance with the terms as specified in bidding documents. All the prices and other terms and conditions of this proposal are valid for a period of 180 calendar days from the last date of submission of bids. 2.2 We have studied the Clauses relating to Indian Income Tax and hereby declare that if any Income Tax, Surcharge on Income Tax and any other Corporate Tax is altered under the law, we shall pay the same, however the service tax if applicable will be extra. & in Commercial Offer Rate In Figures (inclusive of all taxes)	We request the department to clarify whether the commercials are inclusive of all taxes as in the Declaration it is mentioned that Service tax if applicable will be extra and in the commercial format it is mentioned that the Rate should be inclusive of all taxes.	We have studied the Clauses relating to Indian Income Tax and hereby declare that if any Income Tax, Surcharge on Income Tax and any other Corporate Tax is altered under the law, Bidder shall pay the same, including the service tax as applicable from time to time during the currency of contract.
57.	COMMERCIAL OFFER / Page 35	For the additional faculty the minimum rate quoted in column no.- 2 of serial no. 1 shall be reckoned as rate quoted for serial no.- 2	We request department to clarify the statement.	For the additional faculty the minimum rate quoted in column No. 2 of serial no. 1 shall be reckoned as rate quoted for serial no.- 2. For detail, kindly see Annexure-D.
58.	Section VI Commercial Offer	Service Fee for Provision of one computer faculty in 2617 schools and 2 computer faculties in 5 smart schools for contract period as stated at Section II (Rate per School per month) in Rupees	We request the department to clarify the unit for costing, whether it has to be "rate of one computer faculty per school per month" as per Clause 2.3.1 or "rate per school per month" as per the Commercial Offer Format. Moreover, a bidder will be offered schools zone wise, depending upon the number of schools (normal & smart) the amortized cost per school/faculty will be different; in this regard we would request to have the commercial bidding zone wise and also define the number of schools for each zone.	Rate per faculty per month. For detail, kindly see Annexure-D.
59.	General Query	Engagement of agency for the purpose of disbursement of salary of Teaching Staffs (Faculties)	Would request the department to consider the bidder to engage the agency for disbursement of salary of Teaching Staffs (Faculties). However, all the responsibilities will remain solely on the part of the bidder.	Agreeable
60.	Penalty Clause: Pg 23 of RFP	New Addition clause 4.3.4 Pg 23 of RFP	New Clause	If the selected Service Provider (zone wise) is not able provide courseware within the stipulated implementation schedule (during Year

Sr No.	RFP Document Reference (Section Number / Page)	Content of RFP requiring Clarification	Clarification Sought	Clarification by Directorate School Education
				one) and subsequently within 20 days of commencement of each of the academic session during the contract period i.e remaining academic years , a penalty of Rs 200 per school per day will be imposed. Penalty will be levied on the Contractor(s) for a maximum period of 08-weeks. If the implementation is not completed even within this 08-weeks period also, the contract can be terminated and the Performance Bank Guarantee amount will be forfeited.
61.	Clause 2.4 e / Additional New Clause / RFP Pg No 13	New clause	New Clause	In case two bidders quote the same rate the bidder with higher Technical score will be given the preference in the award of contract.

DETAILED OF HARDWARE PROVIDED FOR TRAINING CENTRE

Power back up Arrangements	
UPS	<ul style="list-style-type: none"> • Capacity: Minimum 5 KVA, ISO 9001/9002 • Technology: Microcontroller based IGBT High Frequency Technology. PWM Rectifier with inbuilt APFC & IGBT Charger • Input Range: 160-270V (on full load) • Output Voltage & Waveform: 230 +/- 1% Pure Sine Wave • I/P & O/P Power Factor: 0.8 or higher power factor for UPS implies that the actual output capacity of UPS to be 8KW or higher • Mains & Battery: Sealed Maintenance Free Battery, Mains & Battery with necessary indicators, alarms and protection with proper battery storage stand • I/P & O/P Freq: 50 Hz +/- 10%, 50Hz +/- 0.1%; • Crest Factor: min. 3:1; • Third Harmonic Distribution: < 3%; • Input Harmonic Level: < 10%; • Overall Efficiency: Min. 90% on Full Load; • Noise Level: < 55 db; • Cables: With all necessary cables & plug; • Display type: LCD for input & output parameter; • Rack: Suitable metallic rack for housing of SMF batteries • Certification: ISO 9001/9002
Diesel Generator Set	<ul style="list-style-type: none"> • Capacity: Minimum 7.5 KVA, ISO 9001/9002 • Type: Diesel Run Silent Generator • Power Factor: 0.8 • Engine: Engine should be Single phase electric auto start, water cooled, maximum 1500 rpm, 4 stroke multiple cylinders/single, and diesel operated conforming to relevant BS and IS standard. • Output Frequency: 50Hz+-0.5Hz • Acoustic Enclosure: A proper canopy/shed arrangement has to be provided to house the Generator. • Installation: Suitable foundation, vibration isolation mounting should be provided. • Indicators and warnings: Over speed /under speed/High water temperature/low lube oil etc. • Intake System: Naturally Aspirated • Certification: ISO 9001/9002, relevant BS and IS standard.
IT Infrastructure Requirements	
Computer Server	<p>CPU: - Intel Core i3 540 3.06 GHz or above. Mother Board: - Intel 3 PCI slot infinity – LA 350 series H61 Chipset or above. RAM: - 4 GB or above Hard Disk: - 1 TB SATA 7200RPM or above Monitor: - 18.5” TFT or above (same make of CPU). Keyboard: - 104 key standard keyboard or above (same make of CPU) Mouse: - USB optical mouse or above (same make of CPU) DVD ROM: - 16* DVD Writer or above Networking: - Dual LAN (10/100/1000) Network Card or above Cabinet: - Tower</p> <ul style="list-style-type: none"> • Operating Systems, Latest Window operating systems for server or Linux operating systems for server • Pre loaded office suite for word processing and presentation. • PDF Reader • Media Player • Latest Antivirus Software <p>N-computing Card: - 2 PCI Slot XD-2 or X550 Full Height.</p>
Printer/	<ul style="list-style-type: none"> • Multi Functional Laser Printer with facility of print, scan, copy speed 16 PPM, 1200

Scanner/ Copier	DPI, 64 MB RAM <ul style="list-style-type: none"> • 150 sheet tray output, auto redialing, display 6.4 cm LCD, 10/100 Base –T Ethernet network, copier resize 25 to 400%, copy speed up to 18cpm
Integrated Computer Projector	<ul style="list-style-type: none"> • Display Engine: Brightness: 3000 ANSI Lumens, Contrast Ratio: 2000:1, Resolution: XGA: 1024 x 768, Lamp life: 5000 hr, • Computing Engine: Intel® Core™ 2 Duo Processor 1.6 GHz or higher with Intel G4X Chipset or higher Intel Chipset, 2GB Dual Channel DR II or higher, Graphics: Intel 945G with up to 128 MB of VRAM, Storage: 160 GB SATAII@7200rpm of higher Optical Drive: DVD RW • System Audio: (Internal: 30W)External: connections required for connecting stereo active speakers/amplifier & speakers Microphone: Stereo Microphone input • TV Tuner with native XGA resolution, 150” Channels, recording and playback capabilities • External I/O: 4x hi-speed USB 2.0, 1xgigabit LAN, 3x RCA in from VHS/VCD player, 1x stereo in for connecting microphone, 1x VGA in for connecting external XGA document camera, 1 x RF input for cable/antenna connection Audio Output through Stereo jack for external powered speakers should be compatible with Microsoft Windows Xp, Windows Vista, Windows 7 and Linux etc. • Accessories: Remote for integrate computer Projector Remote for TV Tuner. DVD writing software and TV Tuner application installed with the product
Bio Metric Device	<ul style="list-style-type: none"> • LCD Color display with Min 3" screen size • High Resolution Optical Fingerprint Scanner minimum 500 DPI • Transaction record: 50,000 impressions • Biometrics only Authentication • USB Port • In-device authentication • Person Name and ID display • Automatic Server to Device Synchronized • Lowest Fingerprint Data Storage • FAR 0.0001% & FRR 0.01% max • Automatic Fingerprint Detection and Activation • Online or Offline Transmission of data • CE, FCC and ISO 9000 Certification or any other standard Certification. • Suitable enclosure with lock and key for biometric devices with Wall Mounting accessories for physical security and to make it temper proof <p>Note: The device should have either an in built GPRS modem in the device or capable of transmitting data using broadband internet connection.</p>

SECTION-V –EVALUATION CRITERIA

Department will form an evaluation Committee which will evaluate the proposals submitted by the bidders for a detailed scrutiny. During evaluation of proposals, department may ask the bidders for clarification of their Technical Proposals.

Only those proposals meeting the eligibility criteria will be evaluated as per the parameters mentioned below for a project:

Sr. No.	Particulars	Maximum Marks
1.	<p>Experience of Education Project: Experience of having executed computer Education / Information Technology enabled /ICT training project in India, for at least 500 (Five hundred) different Locations.</p> <p style="text-align: center;">Or</p> <p>Experience in providing computer Education/ Information Technology enabled / ICT training to 12500 persons to any Govt. Schools/ Govt. Institutions/ Govt. Organization in any state in India during the last three years.</p> <p style="text-align: center;">Or</p> <p>Experience of having executed Govt. university courses (with IT/ICT in its curriculum) as service provider to minimum 12500 students/persons in any state in India.</p> <p>>500 and <1000 schools OR >12500 and <15000 Students: 25 marks >1000 and <1500 schools OR >15000 and <20000 Students: 30 marks >1500 and <2000 schools OR >20000 and <25000 Students: 35 marks > 2000 schools OR >25000 and <30000 Students: 40 marks</p>	40
2.	Printed/Digital Course ware: Five printed/digital samples of already created course ware in computer education- needs to be submitted along with the bid response. The Printed/Digital course ware will be evaluated in terms of content design, development of concepts, illustrations, worksheets/assignments and print/digital quality.	15
3.	Experience of being reputed Education Firm/ State or Central Corporation /NGO/ Trust/ Society / Organization or Company directly providing IT / Education in India at least for the last 7 (seven) years in India. >7 and <10 Years : 9 marks >10 and <12 Years : 12 marks >12 and <15 Years : 15 marks	15
4.	Approach & Methodology Project Implementation Approach like constitution of project management team, selection procedure of manpower/ faculties, monitoring mechanism, support mechanism and reporting & documentation formats etc.	15
5.	Technical Presentation	15
	Total	100

Technical Bid Evaluation:

Technical Bid will be assigned a technical score (Tb) out of a maximum of 100 points. Bidders with technical score of 70 and above will qualify for the evaluation in the commercial process.

Note: - Minimum absolute technical score to qualify for commercial evaluation is 70.

Annexure-C

Zone/District Wise Summary of Schools/Students/Teachers Strength covered under

ICT Scheme in 2622 Schools as on 30.11.2011

Div	District	No. of Schools			Student Strength				Teaching Strength					
		Sr. Sec.	High	Total	VI-XII Class	DIETs	GETTIs	Total	Pl.	HM	Lect.	Master	C&V	Total
Ambala	Ambala	43	79	122	40097	300	0	40397	28	31	186	517	533	1295
	Kaithal	45	68	113	48090	100	0	48190	26	21	195	476	503	1221
	Kurukshetra	25	63	88	34673	300	0	34973	19	36	210	461	397	1123
	Panchkula	22	27	49	17581	100	200	17881	19	13	156	256	212	656
	Yamuna Nagar	25	59	84	39731	100	0	39831	17	24	184	381	386	992
	Total	160	296	456	180172	900	200	181272	109	125	931	2091	2031	5287
Gurgaon	Faridabad	31	41	72	35840	400	0	36240	28	14	251	434	331	1058
	Gurgaon	28	54	82	35155	300	0	35455	19	33	234	555	366	1207
	MGarh	41	70	111	35850	400	0	36250	28	54	264	575	466	1387
	Mewat	18	44	62	21225	0	400	21625	9	2	68	234	199	512
	Palwal	37	54	91	32511	0	0	32511	25	14	183	362	318	902
	Rewari	39	73	112	35599	100	0	35699	27	44	270	600	484	1425
	Total	194	336	530	196180	1200	400	197780	136	161	1270	2760	2164	6491
Hisar	Bhiwani	117	155	272	81374	400	0	81774	91	93	496	1326	1089	3095
	Fatehabad	38	88	126	48012	0	0	48012	27	16	217	487	473	1220
	Hisar	75	157	232	76016	400	0	76416	64	74	472	1138	867	2615
	Jind	61	118	179	62864	400	0	63264	48	52	303	797	766	1966
	Sirsa	33	106	139	52657	400	0	53057	26	43	160	581	565	1375
	Total	324	624	948	320923	1600	0	322523	256	278	1648	4329	3760	10271
Rohtak	Jhajjar	90	54	144	35964	0	0	35964	58	31	299	691	540	1619
	Karnal	40	89	129	49429	200	0	49629	28	18	218	558	540	1362
	Panipat	50	46	96	40935	200	0	41135	26	27	184	389	410	1036
	Rohtak	84	55	139	40604	400	0	41004	73	39	441	828	550	1931
	Sonepat	81	94	175	56298	300	0	56598	59	70	323	847	713	2012
	Total	345	338	683	223230	1100	0	224330	244	185	1465	3313	2753	7960
Grand Total	1023	1594	2617	920505	4800	600	925905	745	749	5314	12493	10708	30009	

Section-VI
Commercial Offer

To

The Director
Secondary Education Haryana,
Plot No – 01 B, Shiksha Sadan,
Sector – 5, Panchkula, Haryana 134190

Sir,

I/We hereby tender for the computer education services as per the specifications given in this tender document of the client within the time specified and in accordance with the Terms and Conditions. The rates are quoted in the prescribed format given below:

Rate per faculty per month for the total Contract period

Details	Rate In Figures (inclusive of all taxes)	In Capital Words (inclusive of all taxes)
Column.1	Column.2	Column.3
Service Fee for Provision of one computer faculty in 2617 schools and 2 computer faculties in 5 smart schools for contract period as stated at Section II (Rate per faculty per month) in Rupees	Per faculty member Per month.	

Note:-

1. For purposes of commercial evaluation, rate quoted per faculty per month shall be reckoned.
2. The department intends to provide one computer faculty in each 2617 normal schools and two computer faculties each in 5 smart schools. However, the department reserves the right to provide more/less faculty if the enrolment increases/decreases in any school at any point of time. For the additional faculty the minimum rate quoted shall be reckoned as rate quoted for per faculty per month.
3. The rate quoted above will be uniform fixed rate to be paid by the department to the successful bidder throughout the project period. Bidder has to incorporate the entire scope of work under the RFP and corrigendum within the mentioned quote (Rate Per Faculty/Per Month)
4. The rate quoted above should be inclusive of all taxes/duties, applicable annual increments as per RFP and Corrigendum.

Signature of the Bidder with seal

IMPLEMENTATION SCHEDULE

There are three components to be provided by service providers i.e. faculty, learning material & setting up of training centre. Deployment of teaching staff (faculty) has to be completed within prescribe period of 90 days. 50% of the faculty must be completed within 45 days & additional 15 days will be allowed for supply of learning material and setting up of the training centre in the respective zone. There will be a 15 days extra for completing entire exercise. The implementation schedule may be read as under:

1.	Signing of Contract	T (Day 1)
2a.	Selection and deployment of 50% of computer faculties at school level	T + 45 days
2c.	Development & supply of learning material (course ware distribution) in 50% of schools	T + 60 days
2b.	Selection and deployment of rest of 50% of computer faculties at school level	T + 90 days
3.	Development of Course Material, development of educational portal, setting up of training centre	T + 90 days +15 days for providing learning material and setting up of the training centre, uniform, I card in the respective zone etc. the process of deployment of faculty in second phase & providing of learning material and setting up of the training centre, uniform, I card of the first phase will go simultaneously. Therefore the net extra time for providing Course Material, development of educational portal, setting up of training centre will be 15 days & the gross total time for execution of will be 90+15= 105 days including holidays.
4.	Supply of Course ware in the following years	Within 20 days of commencement of each of the academic session during the contract period e.g For the academic year 2013-2014, the course ware should be made available at school level latest by April 30, 2013.

The above schedule of implementation is acceptable to us.

Signature of the Bidder with seal

BID SUBMISSION SCHEDULE

SR.NO.	Activity	Date	Venue
1	Bid submission	5 th Jan, 2012, 3.00 pm	IT Cell, 5 th Floor, Shiksha Sadan, Sector-5, Panchkula
2	Opening of Technical Bids	5 th Jan, 2012, 3.30 pm	