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No. 7/08/2017-3AR
Haryana Government
Chief Secretary's Office
Administrative Reforms Department

To

Dated Chandigarh the 25th January, 2018

- ACWEC/457
1. All the Administrative Secretaries to Government Haryana.
 2. The Director, Information, Public Relations Department.
 3. The Secretary, Haryana Right to Service, Commission.

Subject:- Regarding public awareness about the Haryana Right to Service Act, 2014.

Sir/Madam,

PA/CSSE
29.1.18

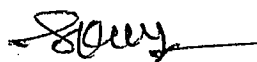
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I am directed to address you on the subject noted above and to say that Haryana Right to Service Commission as well as Haryana Government has observed that inspite of more than three years of notifying Haryana Right to Service Act, 2014 and constituting Commission there under, there is not sufficient public awareness about the provisions of the Act and there is an urgent need of taking up a special drive for creating awareness amongst the general public. Hence, it was felt that the following measures should be taken proper implementation of Haryana Right to Service Commission:-

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1. All information relating to the services, application form documents required for obtaining it should be displayed prominently on notice boards by the Designated Officers, the Grievance Redressal Authorities and by the in-charges of e-disha Kendra outside their offices or any other conspicuous places in the office areas.
 2. All information relating to the services, time limit, application form and documents required for obtaining it, should be put on their website by all the Administrative Departments concerned and by Commission.
 3. The elected representatives of Gram Panchayats, Municipal Committees, Municipal Councils and Municipal Corporation should be made aware about the provisions of Haryana Right to Service Act.
 4. The electronic and print media may be used for creating awareness among people about the provisions of Haryana Right to Service Act and for that purpose an awareness campaign may be launched through social media, Radio, TV/slides in Cinema Halls/ Bhajan Mandlies of public Relations Department etc. about objects/ functions and machinery provided under Haryana Right to Service Act, 2014.
 5. Seminars should be organized by HRTSC at District and Division Levels to make public aware of the provisions of Haryana Right to service Act, 2014. (Action by Commission).

You are, therefore, requested to take necessary action in the matter accordingly under intimation to this Department.

Yours faithfully,



Superintendent (AR),

for Chief Secretary to Government Haryana.

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